

Austin Community College

The Integration of Advising
in Career Pathways

TX-Peer Mentor Network College Integration Model
October 31, 2017

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Adult Education Advisors

- **What are Adult Education advisors?**
AE Advisors are ACC Academic advisors housed within the Adult Education Division.
- **Why have Adult Education advisors?**
AE Advisors are trained to understand the specific needs of an AEL student transitioning into post-secondary education.
- **How many AE advisors does your program require?**
At ACC, currently there is a team of 5:
1 interim Advising Supervisor, 3 full time advisors, and 1 part time advisor

AE Advisor Integration Model

How do Adult Education Advisors integrate into ACC?

- “Just like” ACC academic advisors
- PD and trainings from ACC
- Full access to college registration and data systems

How does ACC integrate into Adult Education?

- AE Liaison Trainings:
PD credit for ACC Academic Advisors, Student Services, Admissions, and Financial Aid Advisors
- Developmental Education referrals

Career Pathways and AE Advisors

- **HISTORY**

Collaboration began in 2015

- **PURPOSE**

- Recruit for CPW
- Attend Registration Events
- Advise students through CPW courses and into CE and Credit Programs
 - Industry recognized certification programs (i.e. CNA)
 - Internationally Trained Professionals
 - Ability to Benefit and other Level 1 certificate programs

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AtB Program Overview

- **WHO QUALIFIES**

A student without a high school diploma or GED certificate is allowed to enroll in a Career Pathways sponsored Level 1 Certificate program at ACC after the completion of the AtB Pre-college Seminar.

- **ADULT ED SPONSORSHIP**

Career Pathways will sponsor student enrollment for up to 8 credit hours at ACC and provide a contextualized educational support class to aid in student success. Books are also provided.

- **FEDERAL STUDENT AID**

Federal Student Aid becomes available to students after successful completion of 6 credit hours and co-enrollment in a Career Pathways educational support class.

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Ability to Benefit and Advisors

CHALLENGES

The advising process for AtB presents a unique set of challenges in that it involves a complex collaboration with the ACC Admissions & Records, Student Services, and Financial Aid Departments.

ADVISOR ROLE INTEGRATION

- Assist AtB students with the ACC enrollment steps, financial aid applications, college readiness skills, and course selection.
- The AtB instructor must have knowledge of academic advising and enrollment procedures.

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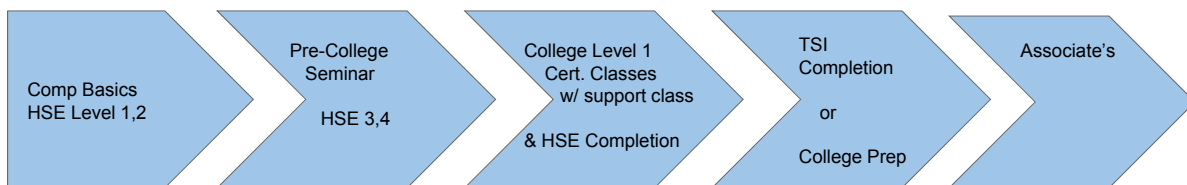
The Process

AtB On-ramping

ONRAMP PROCESS

- Identify HSE students at registration, HSE classroom, or referral from CBO/ISD
- Determine eligibility and register for Pre-College Seminar
- Register into Level 1 Certificate Program and Educational Support Class
- Monitor and support future registration and financial aid in cooperation with ACC Departments

Ability to Benefit/IET



ONRAMP FLOW

GED Studies w/out completion > Pre-College Seminar > Credit Class with ongoing contextualized support classes provided by ACC CPW in partnership with each department chair and credit instructors

Hardships & Outcomes

Hardships Encountered for AtB

Hardships

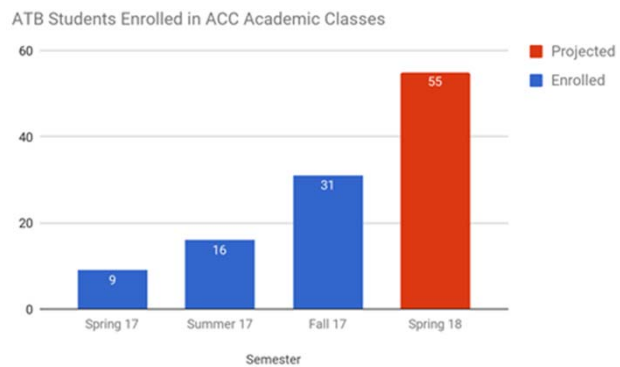
1. Credit system is not setup to enroll non HSE-complete learners
2. Financial Aid automated process could lead to potentially awarding ineligible student
3. Recruitment for a new program and finding well suited HSE students

Remedy

1. Collaborated with credit side to create a special waiver and hold for Admissions process
2. Collaborated with Financial Aid dept. to create a system that prevents any Financial Aid to be dispersed without AE approval
3. Marketed through website and flyers. Expanded recruitment team. Collaborated with College Advisors and provide them with on-going information about the program.

Positive Outcomes

- Increased interest in the Ability to Benefit program.
- Strengthened partnerships with CBOs and local ISDs.
- Students are completing courses and are persisting.
- Buy-in from college departments and faculty.



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Lessons Learned

- It's important to find the right balance of student to staff ratio
- Invest time into adequate student screening and interviews
- Be aware that some ESL students may want to enroll in multiple programs, whether that works for the program or not
- Have a strong plan for how to track college level courses in TEAMS

QUESTIONS?

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